

Fraport USA captures management contract for dining and retail at New York JFK T5



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USA. Concessions developer Fraport USA has won the contract to manage the retail and dining concessions programme at New York JFK Terminal 5 from 1 April. The terminal serves JetBlue flights.

In a statement, Fraport USA (formerly Airmall USA) said it would oversee the retail programme and manage all shopping and dining space. The company (a subsidiary of Frankfurt Airport owner Fraport) plans to work with JetBlue to diversify the terminal’s range of shops and restaurants, adding “unique and local” New York-inspired concepts.

Fraport USA President and CEO Ben Zandi said: “Fraport USA will be working closely with JetBlue to take the passenger experience at JFK to the next level. Our master plan will provide a best-in-class airport experience reflective of New York’s vibrant culture and JetBlue’s position as one of the most respected and innovative airlines in the industry.”

“New York is our home and T5 is a reflection of who we are,” said JetBlue Executive Vice President, Commercial and Planning Marty St. George. “We look forward to working with Fraport USA to further enhance

the experience for our customers travelling through our state-of-the art home at T5. For nearly a decade, our customers have told us how much they enjoy their experience at T5 and even come early to shop, have a great meal or get some work done with free Wi-Fi. This experience will get even better with Fraport's innovative approach and in-depth expertise focused on delivering a world-class experience.”

Fraport USA is also the developer and manager of the retail and food & beverage operations at Baltimore/Washington International Thurgood Marshall Airport, Cleveland Hopkins International Airport and Pittsburgh International Airport.

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