

Delhi Duty Free captures Frontier Award for Airport Retailer of the Year

INTERNATIONAL. Delhi Duty Free was among the big winners at the annual Frontier Awards, as it captured the key Airport Retailer of the Year accolade. The awards are usually held during TFWA World Exhibition in Cannes, but were hosted this time in an online ceremony today.

The company – a joint venture between Delhi International Airport Ltd and Aer Rianta International – also won CSR Or Sustainability Initiative while CEO Philip Eckles won the Outstanding Contribution accolade as his retirement approaches at year end. [The transformation of Delhi Duty Free was the subject of a Moodie Davitt Spotlight eZine in September 2019, which can be accessed below.]



Delhi Duty Free captured the Airport Retail accolade after completing a major investment in its arrivals and departures last year

Other big awards went to Heathrow as Airport of the Year; 3Sixty Duty Free as Inflight Retailer of the Year; Lotte Duty Free as Border, Downtown or Non-Airport Retailer of the Year and MSC Cruises as Cruise or Ferry Line Retailer of the Year. ARI Ireland won Speciality Concept Of The Year for the Confectionery concept in

The Loop at Dublin Airport T2. Mondelez World Travel Retail was named Supplier of the Year.



Philip Eckles: Rewarded for over 30 years of industry service

Commenting on behalf of ARI, Chief Executive Ray Hernan commented: “We are honoured to receive these prestigious awards which showcase the commitment, dedication and creativity of our team who continually deliver the ultimate passenger experience, right throughout our estate. I would like to thank everyone that has been involved in making these awards possible.”

Speaking about his accolade, Philip Eckles said: “Within our industry the Frontier Awards have always been and remain today the ultimate accolade and recognition of outstanding performance throughout the previous year. I know from my own experience the delight and pride of winning a Frontier Award is part of a team effort, so now to be recognised and to also receive this individual award for outstanding contribution to the industry is not only a delight, but also humbling. I am so proud to accept the award.”

Judges included Harding Retail Managing Director James Prescott; TFWA Managing Director John Rimmer; ETRC Secretary General Julie Lassaigne; former Senior Account Manager at Heathrow Airport Martin Gibney; Mars Wrigley Global Marketing & Category Director Raghav Rekhi; Muscat Duty Free CEO Rob Marriott and Lagardère Travel Retail Executive Vice President, Marketing & Digital Stephanie Metz Thevenod.

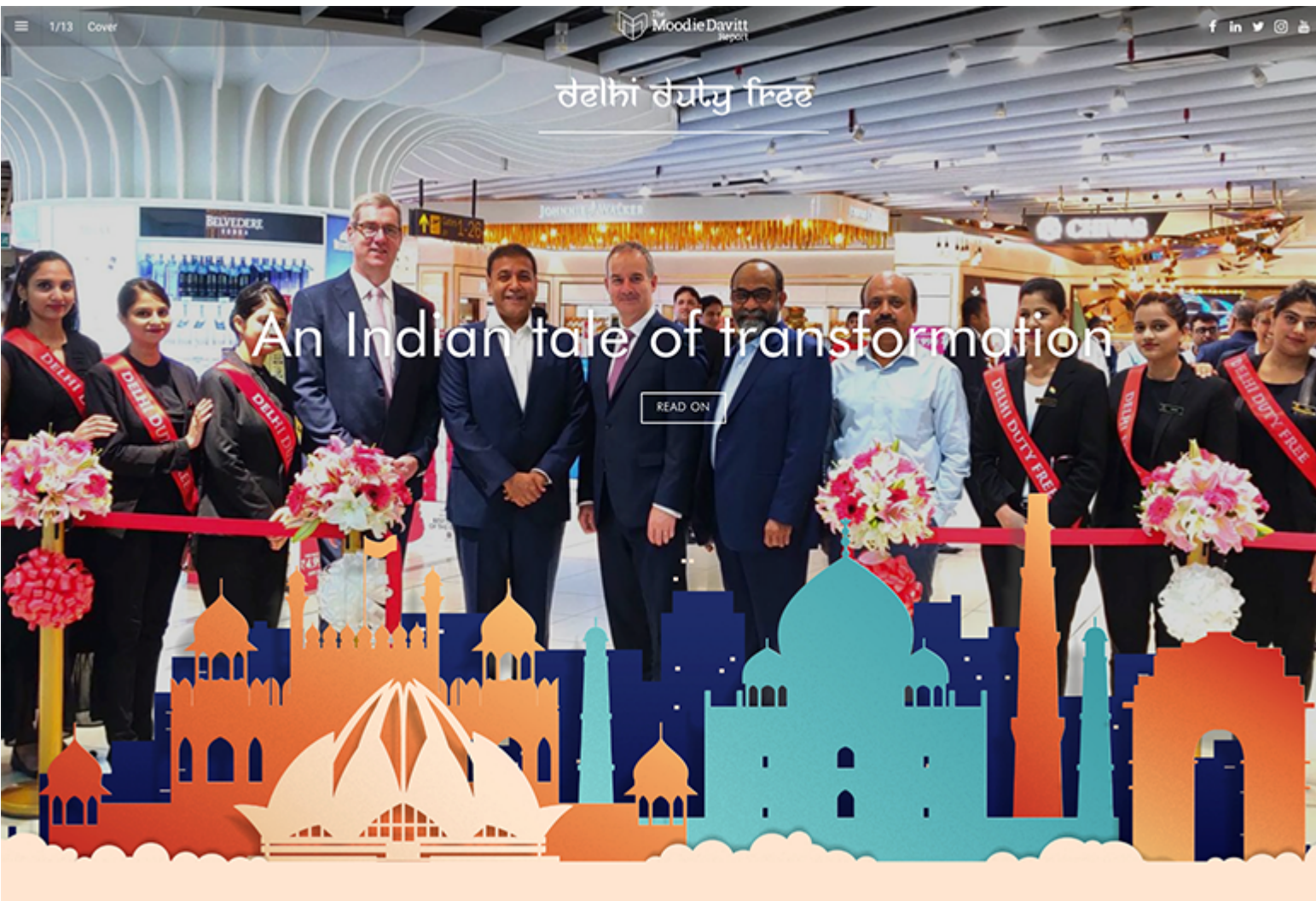
The full list of winners is as follows:

- *Airport Retailer of the Year: Delhi Duty Free
- *Airport of the Year: Heathrow
- *Retailer Campaign of the Year: The Beauty Fiesta 2019 – Mumbai Duty Free
- *Inflight Retailer of the Year: 3Sixty Duty Free
- *Border, Downtown or Non-Airport Retailer of the Year: Lotte Duty Free, Main Store
- *Cruise or Ferry Line Retailer of the Year: MSC Retail
- *Speciality Concept of the Year: Confectionery Concept Terminal 2, Dublin Airport, Aer Rianta International
- *Collaboration of the Year: Destination Beauty – Heathrow and Dufry
- *Supplier of the Year: Mondelez World Travel Retail
- *Supplier Campaign of the Year: Whyte & Mackay Travel Retail, The Dalmore
- *Electronics, Toys, Gifts & Travel Accessories Product of the Year: Cabeau, Evolution S3
- *Technology Success Story of the Year: Shilla Online Duty Free
- *Confectionery & Fine Foods Product of the Year: Ricola Original Herb Sugarfree 75g Tin
- *Fashion, Sunglasses & Accessories Product of the Year: Porsche Design Sunglasses Colour P'8478
- *Tobacco & New Generation Product of the Year: IQOS 3 DUO Exclusive Traveler Edition
- *Jewellery & Watches Product of the Year: Belle & Beau – Over the Rainbow Collection
- *Beauty Product of the Year: Long Haul Spa
- *Wines & Spirits Product of the Year: Glenfiddich Grand Cru 23 Years – William Grant & Sons
- *CSR or Sustainability Initiative of the Year: Delhi Duty Free Services
- *Outstanding Contribution: Philip Eckles

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